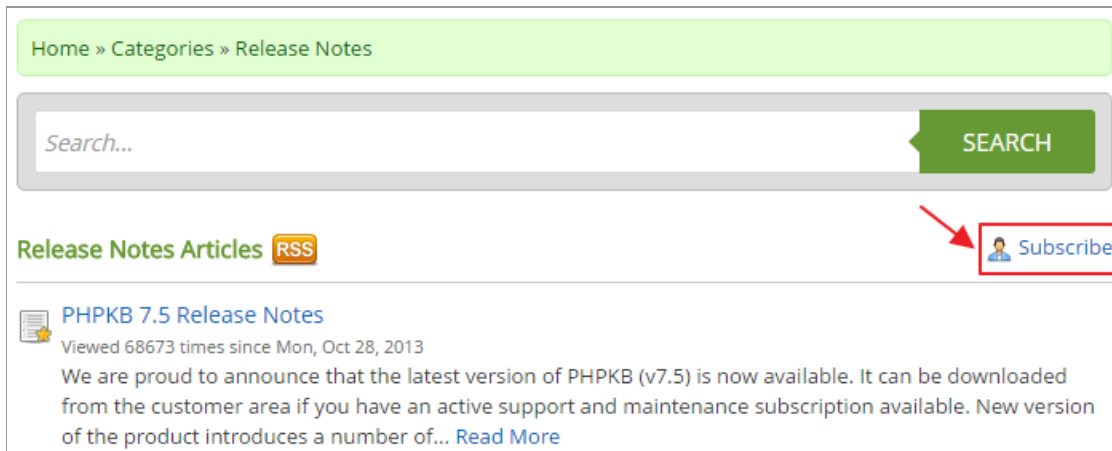


Subscribing to a category

Users subscribed to knowledge base categories are **Category Subscribers**. They are notified when an article is added to the subscribed category. Click **Subscribe** link available on category page as shown in the figure below for subscribing to knowledge base category.



When you click on **subscribe** link, Subscribe to Category input screen will be displayed as shown below:

A screenshot of a form titled 'Subscribe to Category 'Statistics''. The form has a light blue header. Below the header, there is a text box with the instruction: 'To be notified by email when new articles are added to this category, enter your name & email address in the fields below.' The form contains three input fields: 'Your Name *' with the value 'Steve Smith', 'Email Address *' with the value 'admin@example.com', and 'Subscribe to Subcategories *' with a checkbox labeled 'Auto-subscribe to all subcategories of this category'. At the bottom of the form, there are two buttons: 'Subscribe Me' and 'Cancel'.

You need to submit following details:

Your Name: Type-in your name in this field.

Email Address: Enter your email address so that you can be notified when new articles are added to this category.

Subscribe to Subcategories: Enable this option, if you want to get a notification for newly posted articles of sub-categories as well.

Click "**Subscribe Me**" button to subscribe or you can click **Cancel** button to abandon the subscription process.

Your subscription has been created in the knowledge base. However, to activate your subscription, you need to click on the link sent in the confirmation email.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

