

Why should I renew my software maintenance?

18 Ajay Chadha July 23, 2021 Software Maintenance

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Renewing your software maintenance & support subscription is entirely optional, but it will ensure your continued access to the following great benefits:

1. [Technical Support](#)
2. [Software Updates](#)
3. [Peace of mind](#)

Another option that might be available to you is to upgrade your license. Upgrades include 12 months of software maintenance and are therefore an attractive alternative.

1. Technical Support

You'll continue to receive technical support for another 12 months. Technical support is available to you via our online support system.

2. Software Updates

PHPKB knowledge base software continues to evolve via frequent and significant updates. If you're after new features, ever-improving usability and the latest innovations in issue tracking, active software maintenance ensures you continue to receive all the latest software updates for another 12 months.

3. Peace of mind

If customer support is important to the success of your business and you use PHPKB Knowledge Base Software for a self-service-based customer support knowledge base system, then having a guaranteed direct line of contact to a committed support team offers fantastic peace of mind. Renewing now ensures that the privileges of software maintenance continue uninterrupted.

Order your Support Renewal today

If you wish to renew your software maintenance or upgrade your PHPKB license, simply submit your order using our [secure online order form](#).

Online URL: <https://www.phpkb.com/kb/article/why-should-i-renew-my-software-maintenance-18.html>