

# How do we pay using a MasterCard for the order?

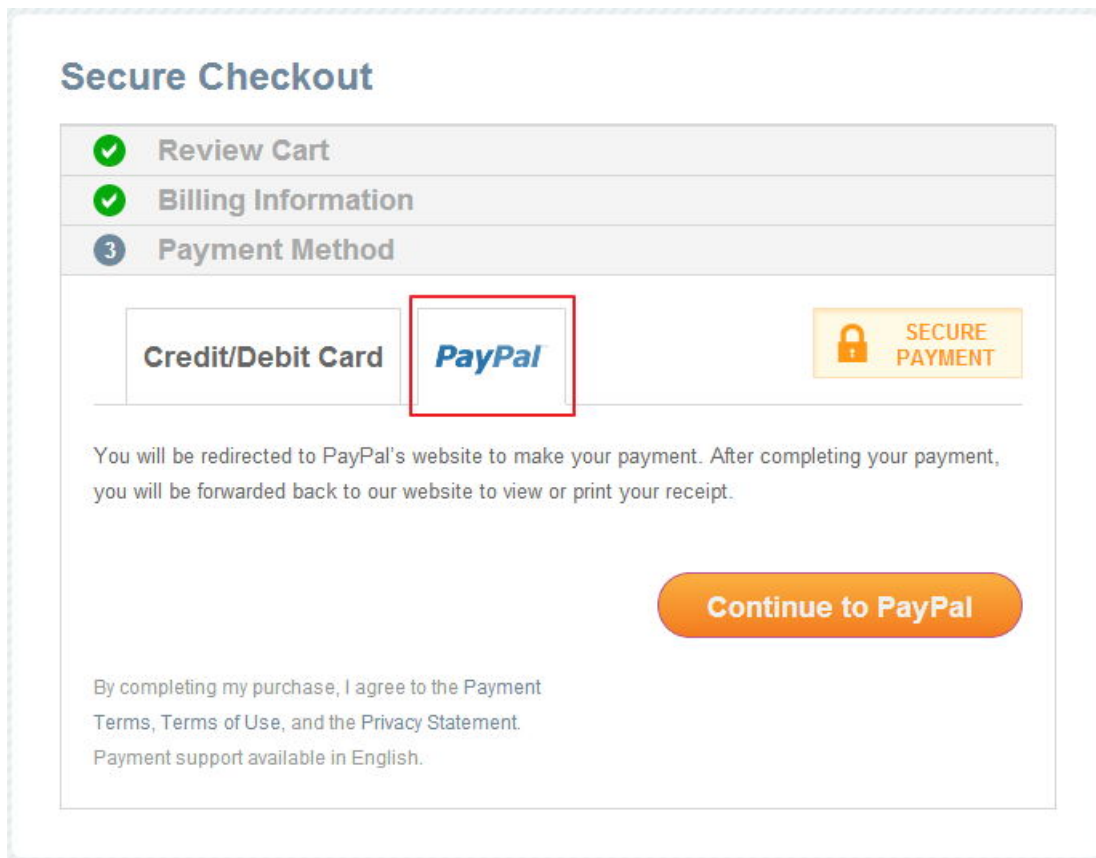
42 Ajay Chadha January 29, 2013 Pre-Sales FAQ

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**Problem:** We tried purchasing this PHPKB knowledge base software with a credit card, but unfortunately the only credit cards we have are MasterCard, and our purchasing department told me that you do not accept MasterCard. Would you accept a check? I'm not certain how to resolve this issue.

**Solution:** You are right that our payment processing partner 2CheckOut.com is experiencing issues with processing MasterCard credit cards and they have temporarily stopped accepting orders using MasterCard credit cards, however they also accept PayPal which in turn accepts MasterCard Payments. So, please select the PayPal option at the Payment Method screen as shown in the image below.

**Note:** If you do not see the PayPal option, please change the currency to dollars. It will appear when you change currency.



**Secure Checkout**

- ✓ Review Cart
- ✓ Billing Information
- 3 Payment Method

Credit/Debit Card **PayPal** SECURE PAYMENT

You will be redirected to PayPal's website to make your payment. After completing your payment, you will be forwarded back to our website to view or print your receipt.

[Continue to PayPal](#)

By completing my purchase, I agree to the Payment Terms, Terms of Use, and the Privacy Statement.  
Payment support available in English.

You will be redirected to PayPal's website to make your payment using MasterCard as shown in the image below. After completing your payment, you will be forwarded back to 2CheckOut.com to view or print your payment receipt.

### Choose a way to pay

PayPal securely processes payments for 2Checkout.com.

#### ▶ Have a PayPal account?

Log in to your account to pay




#### ▼ Create a PayPal account

And pay with your debit or credit card

[Learn more about PayPal](#) - the faster, safer way to pay.

Country

Card number

Payment Types 

Expiration date mm / yy  /

CSC

[What is this?](#)

PayPal Accepts MasterCard Orders

So, please forward this information along with the image above to your purchase department so that they can place the order using MasterCard via PayPal.

Online URL: <https://www.phpkb.com/kb/article/how-do-we-pay-using-a-mastercard-for-the-order-42.html>