

Is it possible to force users to login in order to see KB content?

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Yes, this facility is present in PHPKB knowledge base software so that you can restrict access to the knowledge base for only logged-in users. Please refer to the steps below to enable that setting.

1. Login to the admin control panel.
2. Go to the "Tools" » "Manage Settings" page.
3. There is a setting called "KB Access" as shown in the image below.

The screenshot shows the 'PHPKB Settings' interface. At the top, there are four tabs: 'PHPKB Settings', 'Feature Settings', 'Article's Settings', and 'Miscellaneous Settings'. The 'General Settings' section includes 'Down for Maintenance?' (checkbox), 'Product Details' (Software Version: PHPKB 7.0, Admin Users: 25 (Upgrade License) | Enter Upgrade License Key, Support & Maintenance Period Till: Jan 28, 2014 (349 days left) - Extend Support Subscription | Show Dashboard Notification (checkbox)). The 'Knowledgebase Settings' section includes 'Knowledgebase Name' (PHPKB 7.0 Beta Release), 'Knowledgebase URL' (http://www.kbdemo.com/version7), and 'KB Access' (Restricted, Unrestricted). The 'KB Access' setting is highlighted with a red box, and a tooltip explains that 'Unrestricted' means KB is open to everyone for access, while 'Restricted' means only logged-in users can access the KB. The 'Mail Server Settings' section includes 'Outgoing Mail Server (SMTP)' (Default, Advanced) and 'Database Settings'.

4. You can set it as "Restricted" so that only logged-in users can access the KB.

Online URL: <https://www.phpkb.com/kb/article/is-it-possible-to-force-users-to-login-in-order-to-see-kb-content-48.html>