

Subscribing to an article

Subscribers get notified when the knowledge base articles are updated or published. There are two types of article subscribers:

1. **Knowledge Base Subscribers:** Individuals who have subscribed to receive emails for the newly published articles.
2. **Article Subscribers:** Individuals who have subscribed to receive emails on the update of existing articles.

How to subscribe as a KB Subscriber:

Go to "**Subscribe as Knowledge Base**" section which is available in the footer section of front-end knowledge base.

Subscribe to Knowledge Base

Get notified when new articles are added to the knowledge base.

Enter your email ID and click on "**Subscribe**" button to open "**Subscribe Me**" page.

Subscribe Me

To be notified by email when new articles are added to the knowledgebase, enter your name & email address in the field below.

Full Name *

Email Address *

Security Code * d8ca967

Fill in the form and click on "**Subscribe Me**" button to subscribe to the knowledge base.

How to subscribe as article subscriber:

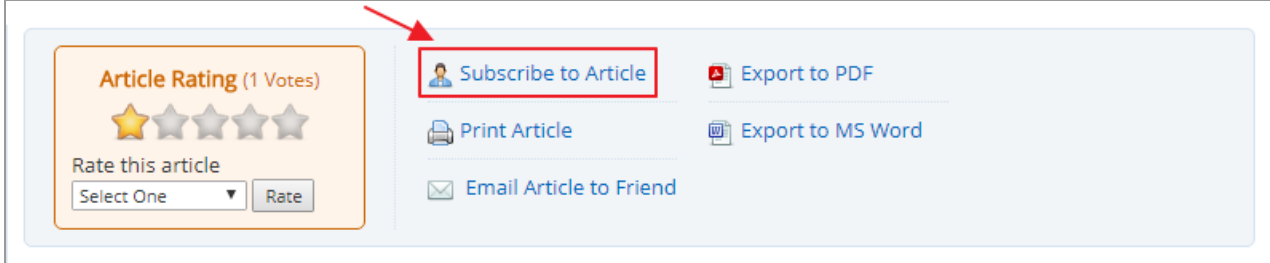
Open article in front end area.

Click on **Menu** button at the right side of article page and select "**Subscribe to Article**" option. This menu is available only if Theme1 is selected under Article Page Theme available under [Feature Settings](#).



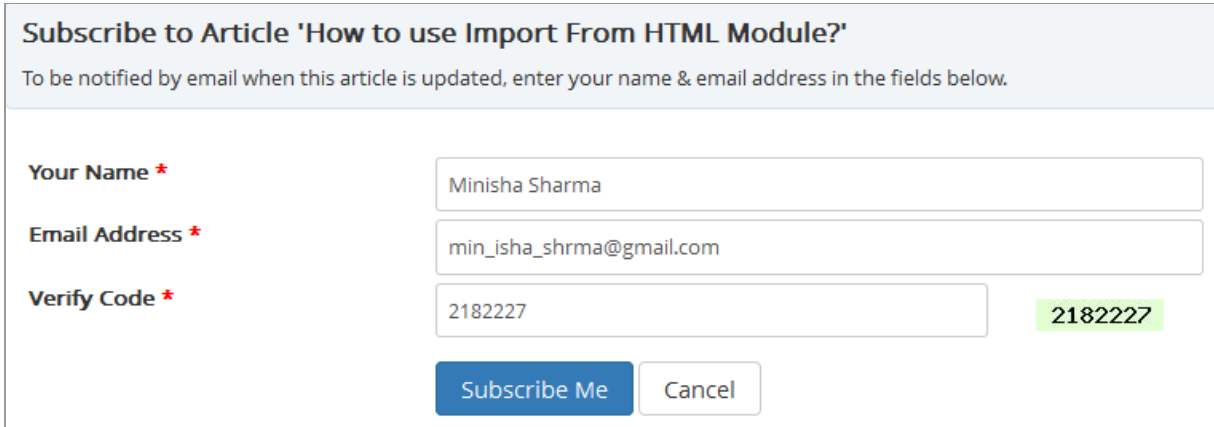
If the Article theme page is set as theme 2 then this menu is available at the end of the content as shown in the figure

below:

A screenshot of a user interface showing article options. On the left, there is an 'Article Rating (1 Votes)' section with five stars, the first being yellow, and a 'Rate this article' section with a dropdown menu set to 'Select One' and a 'Rate' button. On the right, there is a 'Subscribe to Article' button with a person icon, which is highlighted with a red box and a red arrow pointing to it from above. Other options include 'Export to PDF', 'Print Article', 'Export to MS Word', and 'Email Article to Friend'.

You will be redirected to 'Subscribe to Article' input screen. Enter your details like name, email address and verify a captcha

code:

A screenshot of a 'Subscribe to Article' form titled 'Subscribe to Article 'How to use Import From HTML Module?'. Below the title is a instruction: 'To be notified by email when this article is updated, enter your name & email address in the fields below.' The form contains three input fields: 'Your Name *' with the value 'Minisha Sharma', 'Email Address *' with the value 'min_isha_shrma@gmail.com', and 'Verify Code *' with the value '2182227'. To the right of the 'Verify Code' field, the number '2182227' is displayed in a green box. At the bottom of the form are two buttons: 'Subscribe Me' and 'Cancel'.

Click on **Subscribe Me** button for completing the subscription process.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/subscribing-to-an-article-85.html>